



**8:30am – 9:00am**  
Registration

**9:00am – 9:20am**

**The ROI of Worker Experience**

Worker Experience works: Exclusive unveiling of new research proving the direct connection between a great Worker Experience & a great Customer Experience

**9:20am – 9:50am**

**Taking Action!**

Identify the business outcomes you can expect to see as a result of delivering a great Worker Experience; pinpoint what is happening in your industry and how to steal a page from industry best practices; and learn how to take your Worker Experience from basic to bold

**9:50am – 10:10am**

**Fireside Chat with Worker Experience Pioneers**

Hear your peers' Worker Experience transformation stories

**10:10am – 10:30am**

**Networking Break**

**10:30am – 10:50am**

**Fireside Chat with Worker Experience Pioneers**

Hear your peers' Worker Experience transformation stories

**10:50am – 11:20am**

**Innovation Showcase**

See how technologies – like Google, Salesforce, and Workday, as well as AI & Voice Enablement – are changing expectations and experiences

**11:20am – 12:00pm**

**Guest speaker**

Inspiring stories from industry leaders

**12:00pm**

**Lunch**

